
SPIDA[®] CALC NETWORK CONFIGURATION

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DISABLE HTTPS CONTENT INSPECTION

What is this?

Many firewalls have the ability to inspect HTTPS traffic. This is done by intercepting HTTPS connections, decrypting intercepted traffic, and then re-encrypting this traffic before sending to SPIDAcac.

Why can this not be used with SPIDAcac?

In order to ensure the integrity of data sent to SPIDA servers, as well as license information returned to SPIDAcac, SPIDAcac will only trust connections which have been encrypted and signed with SPIDA-obtained certificates. This ensures that traffic has not been tampered with in transit. SPIDAcac will validate that connections are encrypted and signed using correct certificates on connection initiation and will not allow a connection with unexpected certificates.

How do I turn this off?

SSL/HTTPS Content Inspection needs to be bypassed or disabled for:

- license.spidastudio.com
- cee.spidastudio.com
- map.spidastudio.com
- www.spidasoftware.com

Additionally, if you have a SPIDAdmin deployment in spidastudio.com, inspection must be bypassed for that domain as well.

Barracuda Web Security Gateway: See [SSL Inspection with the Barracuda Web Security Agent \(WSA\)](#)

Check Point: See [Solution ID sk92888](#)

Cisco FireSIGHT: Add “Do Not Decrypt” rule as instructed in [Configuration of an SSL Inspection Policy on the Cisco FireSIGHT System](#)

Eset: See [KB3125](#)

F5: Set up an SSL Bypass as instructed in [F5 SSL Intercept Deployment Guide](#)



Forcepoint/Websense: See [Bypassing SSL decryption for specific sites](#)

Forefront Threat Management Gateway: See [Excluding sources and destinations from HTTPS inspection](#)

Fortinet: Add above domains to exemption list as instructed in [SSL Inspection](#)

Juniper Networks: See [Disabling SSL Inspection](#)

Zscaler: See [SSL Inspection](#)

QUESTIONS

If you have any further questions, please go to [SPIDA Software's Support Site](#) for additional documentation.

If you can't find what you are looking for, the SPIDA Support Team is here to help. Select the "Submit Ticket" button located in the sidebar of the Support Site.

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